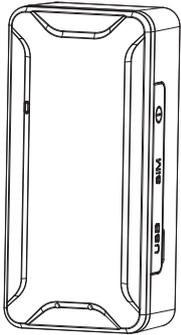# Portable Tracker with HERE Tracking

（Version 1.0.1)

To get started quickly and use the device correctly, please read this manual first. Changes to the product's appearance, color or accessories may happen without prior notice.

1.Overview

1.1 Main Functions

· GPS + LBS + WIFI positioning
· Intelligent power saving
· Strong magnet installation (optional)
· Compact design

1.2 Specifications

Frequency	GSM 850/900/1800/1900MHz
Location accuracy	<10 meters
Working voltage/ current	3.7V/ 60mA
Battery	1000mAh/3.7V industrial grade lithium polymer battery
Operating temperature	-20 +55
Dimension	65.0(L)×30.5(W)×18.0(H)mm
Weight	42g

2.Appearance

2.1 Appearance

LED
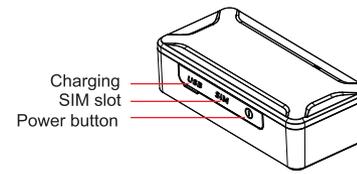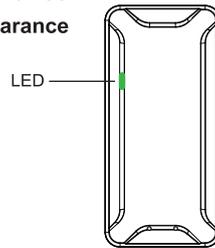
2.2 What's in the box

HERE Powered Tracker, AC Adapter, Micro USB Cable, Magnet mount (optional)
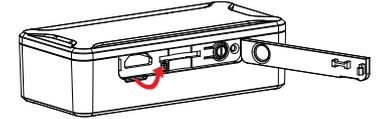
Charging
SIM slot
Power button

2.3 LED Indicator

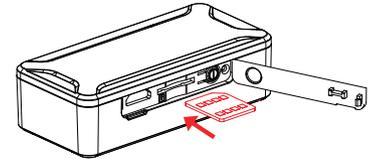| Status	Meaning
Flash quickly	Low battery
Flash slowly	Fully charged/Normal working
Always on	Charging
Always off	Power off/No battery/Sleep mode

3. SIM card installation

3.1 Prepare the right SIM card type

Std SIM ☒   Mirco SIM ☑   Nano SIM ☒

3.2 Open the side cover as below

3.3 Insert SIM card as below (chip facing up) Close the side cover

4. Operation

4.1 Adding to HERE Tracking

Download the 'HERE Locate' Android app from the Google Play Store. In the HERE Locate app, register for a HERE account, or sign in. When prompted, scan the QR code on the tracker. The tracker should now be visible in the app and on https://app.tracking.here.com/ It may take a few minutes for the device to appear on the map.

If you don't have an Android device, go to http://app.tracking.here.com and register for a HERE account, or sign in. Once signed in, click 'Add device' in the 'Get started' section of the app. When prompted, enter the 32-digit device ID printed on the Tracker.

4.2 Power ON/OFF

Power ON: Press the power button for 3 seconds
            (ensure the 'battery switch' is set to "ON")
Power OFF: Press the power button for 3 seconds

4.3 SMS Commands

Set APN
Send your provider's APN to the Tracker via SMS
For example, "apn internet.telekom"

Restart device
Send an SMS to the Tracker consisting of only the word "reboot".

Instant update
To make the Tracker send an instant update, send an SMS consisting of only the word "update": to the Tracker. It will immediately send its location instead waiting through the regular "data-sending interval."

Please note:
• You need a Premium business plan to use instant update
• If the data-sending interval is set at longer than 15 min, the device will go into hibernation mode, and instant updates will be delayed

5. Warning

You should only use a battery recommended by the manufacturer. The manufacturer assumes no responsibility for any damage caused by using non-original accessories. Maintenance or service arising from the use of any non-original accessories is not under warranty.

Do not bend or open the battery.
Do not immerse the battery in liquid or burn the battery.
Don't dissemble the device.
Operation by unqualified users may damage the device.

Troubleshooting

If you're having trouble with your device, try these before contacting a service professional:

Problems	Causes	Solutions
Poor signal	The signal waves can't transmit when using the GPS tracker in places that have poor signal reception, such as in tall buildings or a basement.	Use the GPS tracker in places that offer good signal conditions.
Unable to boot	Power switch is off	Switch it on
	Flat battery	Charge battery
	No SIM card	Insert SIM card
Unable to connect to the network	SIM needs a PIN code	Make sure the SIM will work without a PIN code before using.
	SIM card inserted incorrectly	Check SIM card
	There's dirt on the SIM card	Clean SIM card
	Invalid SIM card	Contact network provider
	Not in GSM service area	Move to a GSM service area
	Poor signal	Move to an area with a stronger signal
Device can't be located	SIM has no access to GPRS	Contact network provider to get GPRS service
	APN is not set correctly	Consult the operator for the correct APN and see "Set APN" above

Maintenance Record

Date		Serviced by	
Product Model			
IMEI Number			
Fault Descriptions			
Comments			